Data Processing and Logging Statement

WorxVPN service (https://worxvpn.net)
Service operator: Globe Data Ltd., Victoria, Mahé, Seychelles, Company ID 219888 (https://globedata.ltd)
Czech contact entity: Globe Data s.r.o., Prague, Czech Republic, Reg. No. 09775552 (https://globedata.cz)
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1. What we do not store

- We do not store traffic logs (neither content nor communication metadata), DNS queries or visited destinations.
- We do not store connection history or connection times linked to a customer account.
- Security log and packet log storage is disabled on the SoftEther virtual hub.
- On network devices (Mikrotik CRS, Mikrotik CHR) we do not store any logs on disk or in an external syslog.

2. What technically cannot be avoided

For completeness, these are the technical records that the operation of the service itself creates:

- The SoftEther server writes a server operation log (server_log) that cannot be disabled. On cluster member servers it may contain the source IP address of a connecting client. This log is stored exclusively on a RAM disk and is deleted daily, so the maximum retention is 24 hours. It is not written to a physical disk or to backups.
- The Mikrotik CHR router keeps a connection tracking table required for NAT. The table exists in memory only and disappears when the connection ends or the router restarts.

3. What we store

- Username, password (in the form required by SoftEther) and account expiry date. The WorxVPN application only creates and maintains these in SoftEther.
- Order with nickname and e-mail and Payment data (only date, time, amount)

4. Service topology

WorxVPN app → SoftEther cluster (controller and member servers) → Mikrotik CHR router (NAT) → internet (public range other than input from app).

- Clients are not assigned the same internal IP address permanently.
- There is no link between Mikrotik, SoftEther and the WorxVPN database other than the creation and maintenance of user accounts described above.
- The infrastructure is operated in our own environment on our own servers housed in our own datacenter (owned by our group). No third party has access to the data.

5. Legal framework and handling of data

- The service is provided by Globe Data Ltd. (Seychelles) to customers outside the European Union. Globe Data s.r.o. acts only as a Czech contact entity for communication; it does not provide the service and does not process customer data.
- The operator voluntarily follows the principles of data minimisation and storage limitation in the spirit of Article 5 of the GDPR.
- We do not sell customer activity data or share it with third parties.
- In response to any lawful request from authorities we can hand over only data that actually exists (see section 3).

6. Limitations of this statement

This statement describes the state as of the date of issue. It is not an independent third-party audit. Any changes will be published in a new version of this statement.

See our worxvpn.net website for actual warrant canary.

On behalf of Globe Data Ltd.:

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Stanislav Novak, Director, 2026-11-01